

A dark blue banner with a gradient background. It features four pink stars at the corners and a central pink ribbon. The ribbon has a 3D effect with a shadow. The text is white and centered.

Special Services Update

May 24, 2016

Special Things

Tonight's Presentation

Who we are

What we do

How we do it

Year to date activity

What we are currently working on

Summary

Special Services Who We Are

B. J. Owen	Director – Building Official/Inspector, Health Official/Inspector, LRCA, Certified Pesticide Applicator, Swimming Pool Director
Josie Atchley	Admin. Assistant / Permit Clerk
Shawn Spino	Animal Control / Mosquito Sprayer / Pool Chem
Justin Windham	Code Enforcement / Backup Animal Control
Nora Garcia	Housekeeper – City Hall and Library
Andrea Chapman	Code Compliance / Backup Permit Clerk
Robert Lindley	Guard – Trustee Program

What We Do

Call us when you need help with:

Building permits / Development

Health Inspections

Junk and debris

Junk motor vehicles

Stray animals

Animal bite investigations

Swimming pool

Building inspections

Health violations

Unsafe structures

High grass and weeds

Nuisance animals or wildlife

Vector Control

Litter and graffiti abatement

Any number of other Special Services

How We Do It

Ordinances	Texas Health and Safety Code	Kilgore Code of Ordinances	ICC Building Codes – 9 Volumes	Texas Local Government Code	Texas Administrative Code	Texas Water Code	Applicable State and Federal Laws
Inspections	Inspections are performed when violations are viewed, suspected or reported. Many violations must be visible from the ROW to be prosecutable as nuisances or public health risks.						
Notifications	Notifications are made according to the statute that addresses the violation. Generally delivered by hand, first class mail or certified letter, notices go to the owner of record, the violator, or both. Notifications must explain the violation, explain the right to appeal and in most cases, provide a “reasonable” time for compliance. “Due Process” is mandatory to avoid possible violations of civil rights.						
Re-inspections	Reinspections are performed as timelines expire						
Citations	Although voluntary compliance is the preferred method of solving issues, citations are a necessary tool to ensure we have taken every step to eliminate the hazard and protect the public health. Citations are used when other avenues have failed, but do not remove the violation.						
Abatements	Abatements performed by violator during the allotted time close the case. Abatement may be ordered by City and the costs are invoiced back to owner of record. Unpaid invoices are filed as liens on the property						

2016 – Year to Date Activity Code Enforcement

*You can no longer see our
accomplishments.*

Service Requests (complaints)

2015 – 50 Jan-April **2016 – 100**

Created Cases

2015 – 266 **2016 – 321**

Abatements

2015 – 189 **2016 - 294**

Citations Issued

2015 (whole year) - 6 **2016 - 8**

Snapshot December 2015

Violations noted **2385**

You will never see our success..

2016 – Year to Date Activity Animal Control

Our mission is to rescue...
Our dream is to not have to..

2015 Jan-April

2016

Service Requests

293

316

Bite Reports

2

5

WildLife Calls

2

43

2016 Year to Date Activity

Permits and Inspection Department

	2015	January - April	2016
Commercial Permits	25		28
Residential Permits	17		34
Trade permits	76		78
Commercial Values	\$3,782,100		\$5,168,139
Residential Values	\$119,518		\$669,768
Total Added Value		\$5,837,907	

Projects we are currently working

Ordinance Updates

Building Code Changes

Maximizing Cityworks

“My Kilgore” App

Working With New Animal Shelter

Corridor Landscaping Projects

Felled Tree Ordinance

Entry Corridor Requirements

Maximizing Trustee Program

Continue 2015 “Snapshot” Cleanup

Working on Some Larger, Long-term Projects

Special Services Summary

**It Takes All of Us to Make a
Difference**

It is a small world....but,
I wouldn't want to have to paint it...!

**Please Report Violations
Help us "Paint the World Shiny"**

Questions ?