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## **KILGORE CITIZENS HAVE DIRECT CONNECTION TO CITY HALL WITH NEW MOBILE PHONE APP**

The City of Kilgore would like to remind its citizens of a quick and easy way to report issues to the City through the “MyKilgore” mobile phone app.

The “MyKilgore” mobile phone app can be downloaded free from any app store on your Apple© or Android© device or the City of Kilgore website. With simplified reporting, real time updates and access anywhere, it is one of the most effective tools a Kilgore resident can use to keep Kilgore in tip-top shape!

By using the mobile app “MyKilgore,” citizens can quickly report problems that need attention, such as potholes, graffiti, animal control issues, weeds, etc. No more calling trying to connect to the proper person or department. Just open the app, select a photo, video or audio attachment as needed (the app uses GPS to plot the location), select the type of issue you are reporting and hit submit. The App will deliver the needed information to the City.

It’s really that simple and takes only a few minutes! The “MyKilgore” app has also been upgraded and now can be used to submit a crime tip, pay a water bill or pay a citation. Problems are often not corrected because they go unreported.

By working together using the “MyKilgore” app, we can make Kilgore SHINE!