Press Release

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"Serving Our Community"

FOR IMMEDIATE RELEASE

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KPD Announces CodeRED Weather Warning Service

Kilgore, TX – The City of Kilgore has recently updated its account with Emergency Communications Network, providers of the CodeRED high-speed notification solution and the CodeRED Weather Warning service. This no-charge update will allow message recipients to easily identify calls coming through the systems. Message recipient's Caller ID will read Emergency Communications Network or 866-419-5000 for CodeRED calls. And for CodeRED Weather Warning calls, either Emergency Communications Network or the number 800-566-9780 will appear on Caller ID displays.

Kilgore Residents can simply dial the number displayed on their Caller ID to hear the last message delivered. This will greatly reduce the number of inbound inquiries handled by Kilgore Public Safety Communications and will offer residents an immediate replay of the message

The CodeRED system provides Kilgore Public Safety Communications the ability to quickly deliver messages to targeted areas or the entire city. If you are not sure that you are included in the database, simply log onto the City of Kilgore website (Police Section), http://www.cityofkilgore.com/police, and follow the link to the "Register for CodeRED Alerts" page. It is recommended that all businesses register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number. Those without Internet access may call Communications Supervisor Rachel Rowe (903-218-6949), Monday through Friday, (8AM-5PM) to supply their information over the phone.

CodeRED Weather Warning is an opt-in only weather warning product that taps into the National Weather Service's Storm Based Warnings. CodeRED Weather Warning automatically alerts affected citizens in the path of severe weather just moments after a warning has been issued.

  An "AllCall" through the Code Red system will be sent in a few days from this press release as a reminder to update your account and take advantage of these added features.

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